

promevo[™]



Google Workspace

 AppSheet

Supercharge Your Workflow: No-Code Apps for a Custom Google Workspace

February 27th, 2024



Welcome!

Over the next 45 minutes, we will:

- Introduce AppSheet for Google Workspace
 - Review AppSheet Highlights and Core Features
 - AppSheet Enablement
- Show a live demo
- Explain how to start using AppSheet in your organization
- Q&A session with our presenters

promevoTM

Google Workspace

promevo™

With the expertise, agility, and commitment you can only get from a partner that is solely 100% Google-focused, Promevo is with you every step of the way, enabling your organization to have the best Google life experience possible.

We **Sell**, We **Service**, and We **Build** Google Products



Google Cloud

Google Workspace



- **14-Year Google Partnership**
- **Dedicated** Customer Success Team and **Google-Certified** Technical Support Teams
- Ability to drive **license and GCP consumption discounts**
- Custom IT Solutions across **Application, Cloud, and Data Services**
- **Centralized Billing** for all your Google Products and Services
- Proprietary **Google Workspace management platform**

Partnering to Drive Innovation



CAMEYO

cloudm



Meet Our Presenters



Austin Skidmore

**Director of Revenue
Operations**

QREW Technologies



Jeremy Brooks

**Sr. Client Success
Manager/
QREW SME**

Promevo



Camron Lupton

**Google Developer
Expert**

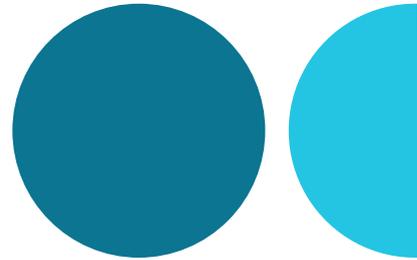
QREW Technologies



AppSheet Retail Onboarding & Training Demo

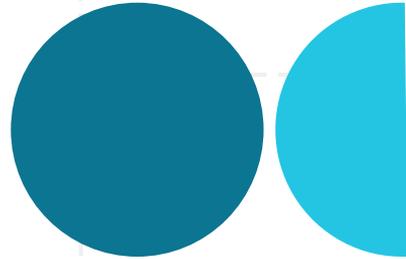


The situation





Common Gap: Training & OnBoarding



Strong onboarding and training solutions...



Employee

- ↑ Improved employee onboarding experience & satisfaction
- ↑ Improved employee engagement
- ↓ Reduced employee churn



Shopper

- ↑ Improved customer experience & satisfaction
- ↑ Customer expectation readiness



Retailer

- ↑ Achieve operational excellence
- ↑ Improved product & service quality
- ↑ Improved revenue
- ↑ Improved brand image
- ↓ Reduced turnaround times



The solution

Onboarding and training solution

- Powered by AppSheet
- Easy to deploy and adopt
- Device and form-factor agnostic
- Built for retail organizations
- Based on standard retail personas and workflows
- Easily extensible to accommodate varying customers business and technical needs.
- Works seamlessly with Google Workspace and other technologies

The image displays three overlapping mobile app screenshots. The largest screenshot in the background shows a 'Staff training' profile for Jack Omeda, a Shift lead with Employee ID EMP67556. It lists his contact information and join date (Feb 02, 2022). Below this is a table of training courses: 'Inventory Management' (Required) and 'Teamwork collaborations' (Required). A smaller screenshot in the foreground shows a progress overview for 'Staff training' with four staff members: Jack Omeda (1 of 2 complete), Ivan Petrović (2 of 4 complete), Amy Jackson (0 of 3 complete), and Camila Gómez (All complete). The third screenshot, titled 'Jack's training detail', shows the 'Inventory management' course description, a due date of Feb 20, 2022, and a comment from Sarah Levi at 11:35 AM: 'Please complete training ASAP'. The app's bottom navigation bar includes 'Staff training', 'My training', 'Staff', and 'Library'.



Personas



App Owner/Admin

Who are they?

Defines and maintains the app for managers to use (for small business, they will be managing course assignment as well).

What can they do?

- Add/edit/remove staff, managers
- Add/delete/modify courses in library
- Create Google Classroom events
- Create Google Meet events
- Assign courses by role and employee
- Manage course topics
- Edit their profile



Store Manager

Oversees a team of frontline staff. A manager assigns courses/tutorials to available staff, sourced from the training library.

- Add a new staff member
- Assign courses
- Review progress
- Engage through chat and comments
- Edit their profile



Frontline Staff

Work in the store. Complete the training program tailored for them, update training status, and take on additional courses (volunteer) out of interest.

- Edit their profile
- Review courses assigned
- Change course completion status
- Engage through chat and comments
- Enroll/re-enroll in courses

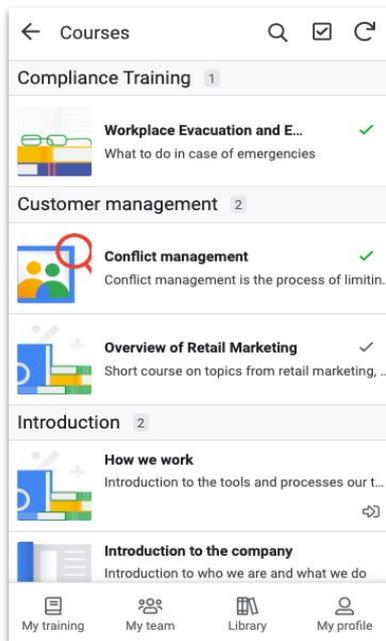
Core user journeys for onboarding and training



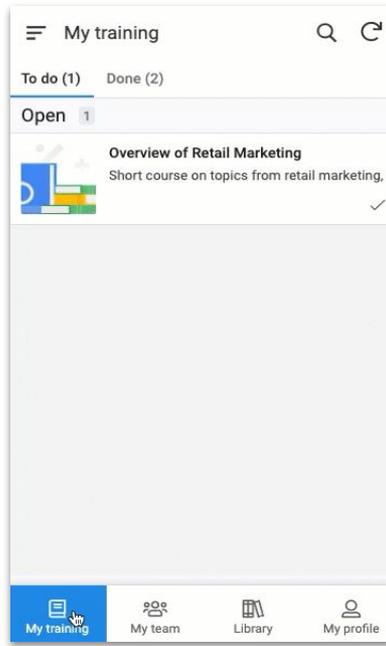
Frontline Staff Member

As a Staff Member, I want to:

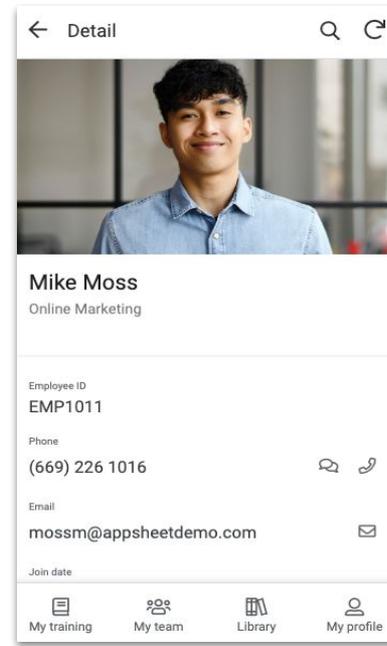
- Edit my profile
- Review courses assigned
- Change course completion status
- Engage through chat and comments
- Enroll/re-enroll in courses



View course library



Review the assigned training program and progress



Edit their profile

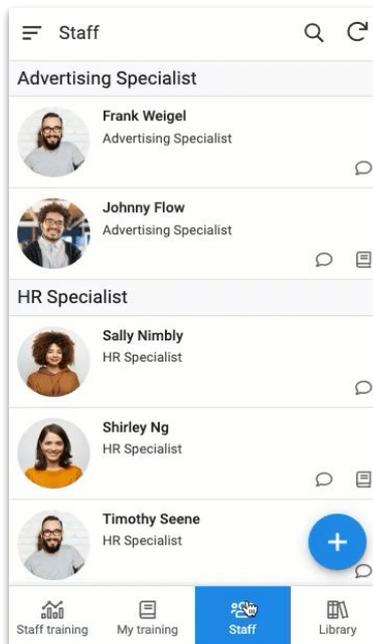
Core user journeys for onboarding and training



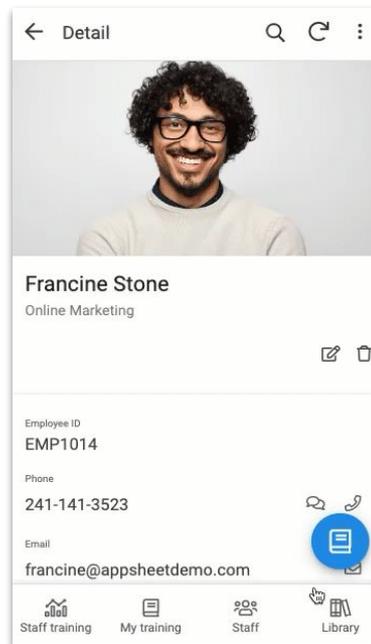
Store Manager

As a Store Manager, I want to:

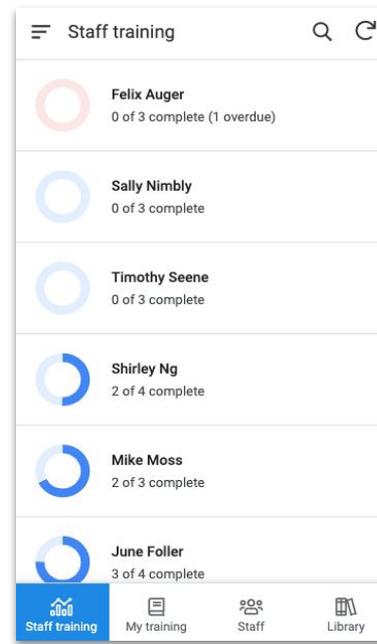
- Add a new staff member
- Assign courses
- Review progress
- Engage through chat and comments
- Edit my profile



Add new staff members



Assign courses to an individual or multiple staff members through the library



Review staff progress

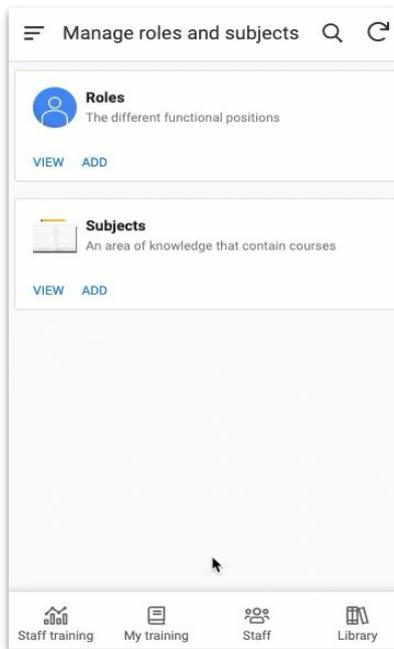
Core user journeys for onboarding and training



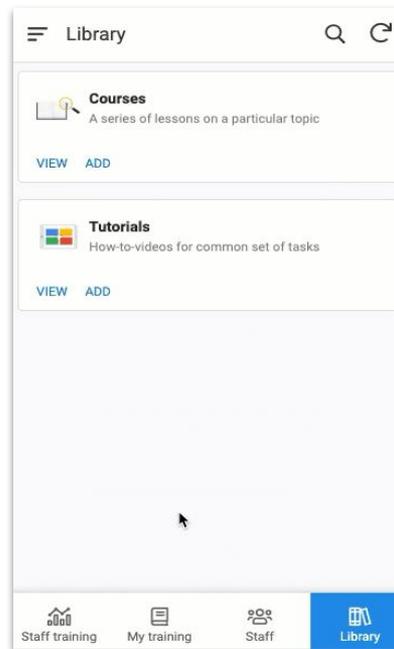
App Owner/Admin

As an Admin, I want to:

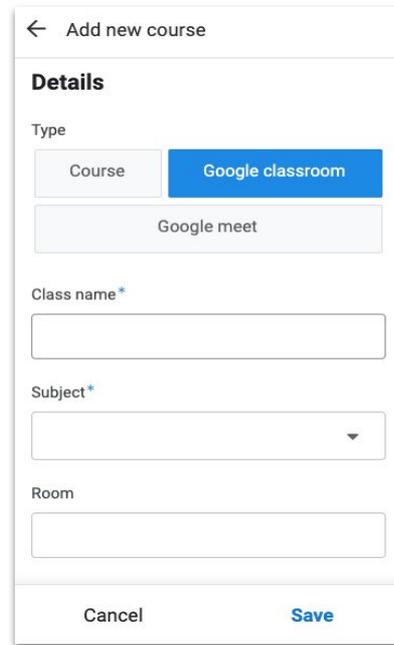
- Add/edit/remove staff, managers
- Add/delete/modify courses in library
- Create Google Classroom events
- Create Google Meet events
- Assign courses by role and employee
- Manage course topics
- Edit my profile



Manage roles and topics
for training



Manage training library



Create events through Google
Classroom and Google Meet



App Owner/Admin



Store Manager and Staff Members

Native Feature

Apps Script

API

Roadmap or
Feature Request

Directory Integration

P Auto-provision and update Store Manager and Store Employee's accounts from the Google Cloud Identity

NOTE: Implement from the Google Spreadsheet level before we have native integration in AppSheet

Directory API

Apps Script



Space Integration

Add store employee and manager into the specific Google Chat Space for communication and tasks notifications

Now available natively through an AppSheet Chat App

AppSheet Chat App



Gmail Integration

P Employee onboard emails, course assignment notifications (AMP Dynamic Email), escalation, and so on

AMP Dynamic Email

Email Automation



Gmail Integration

P Course assignment notifications (AMP Dynamic Email), escalation, and so on

AMP Dynamic Email

Email Automation

Convert incoming Gmail emails to tasks through the Gmail Add-on contextual interfaces

NOTE: Create dedicated Gmail Add-on to fetch the contextual task information from the email, then call the AppSheet API to create the corresponding record

Gmail Add-on

AppSheet API



Google Meet Integration

Webinar or training through a Meet link

Calendar API

Apps Script



Google Drive Integration

Allow store manager to upload or choose Drive files as course attachments

NOTE: Reference documents in Drive is not available today

Drive Integration



Space Integration

Manager can add the store employees into the specific Chat Space for communication and training notifications

Now available natively through an AppSheet Chat App

AppSheet Chat App

P Chat App to send out the training notifications into the Spaces

NOTE: Send data to a Space webhook

Chat Bot

Apps Script

Standalone Chat App to send out the training notifications

NOTE: Similar to Drive App in Chat

Chat Bot

Apps Script

Interactive Chat App to create, manage, assign trainings

NOTE: Similar to Meet App in Chat, use either Natural Language or slash command to interactive

Chat Bot

Dialogflow

AppSheet API

Apps Script



Google Docs Integration

Auto-generate a doc template for notes, shared with Store manager and owners

Docs API

Apps Script

Reference to a Task Management App Page in a Google Doc through Smart Canvas Chip

3P SC Chips

FR



Google Tasks Integration

Create, update the training lists as well as tasks in Tasks

NOTE: Task API doesn't allow to assign a task to a specific person, a domain-wide service account is required for the OAuth delegation, and it's tight to a Google Cloud project

NOTE: We may also need to take care of reverse Sync where the user mark task as complete in Google Tasks, it should be reflected in our App

Task API

Apps Script



Google Calendar Integration

P Create, update the Calendar notification when a course is created in the AppSheet App

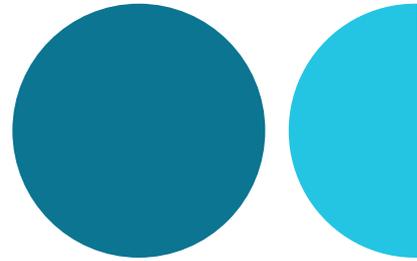
Calendar API

Apps Script



Demo

with AppSheet



Getting Started

Interested in learning more about Appsheet?

New Clients: Go to <https://promevo.com/contact-sales-google-workspace>

Existing Clients: Email your CSM or clientsuccess@promevo.com

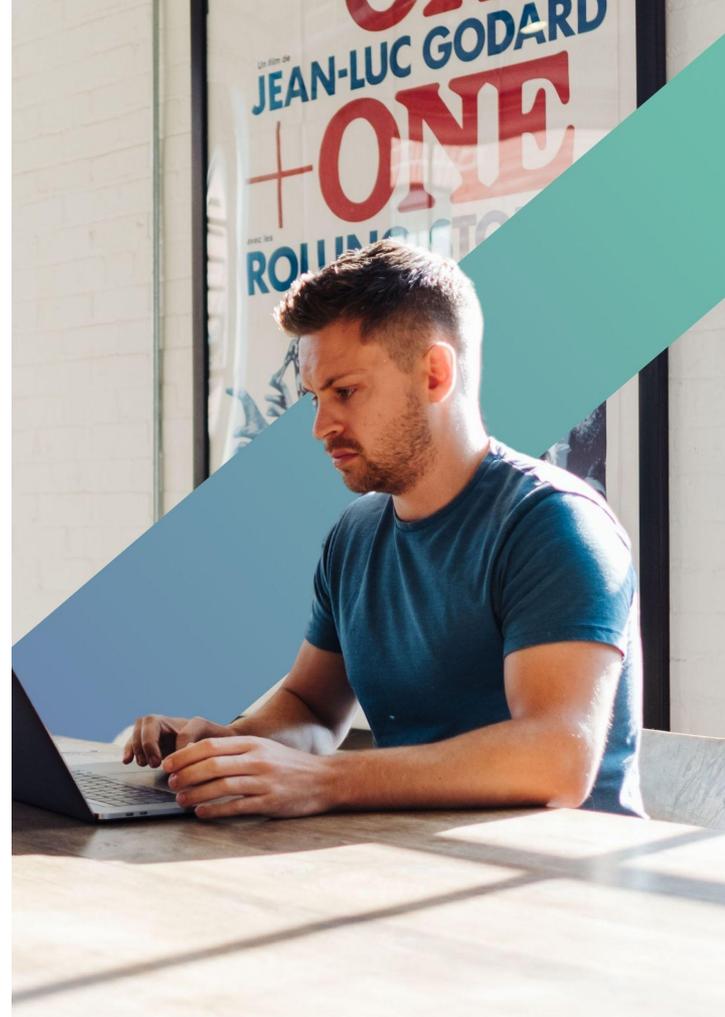
Promevo is your go-to for initiating any Appsheet needs.

We provide:

- **Licensing Guidance & Management**
 - Identify best-fitting AppSheet plan
 - Assist with budgeting & pricing
 - Facilitate setting up a trial
- **Account Management**
 - CSM serves as guide engagement
 - Cost monitoring (e.g. licensing, database spend monitoring)
 - Coordination with Google and QREW resources

Promevo Engagement

- **Inform...** what Appsheet is capable of, demonstrate features, provide resources, share use-cases and examples
- **Identify...** pain points that AppSheet could be a solution for. *“What process could be codified and converted into an app?”*
- **Iterate...** by conceptualizing and ideating together
- **Integrate...** by developing specific next steps for implementation via licensing & connecting with QREW to Enable or Develop



AppSheet Tiers

- 4 available plans
- Smaller Projects
 - AppSheet Core is included in Google Workspace
- Larger Projects
 - AppSheet Enterprise upgrade and GCP billing
- All tiers benefit from Google's generative AI, Gemini (fka Duet AI) via natural language inputs

Starter	Core	Enterprise Standard	Enterprise Plus
Get started	Get started	Contact Sales	Contact Sales
<ul style="list-style-type: none"> ✓ Duet AI for app creation ✓ Basic application and automation features ✓ Connect to spreadsheets and cloud file storage providers ✓ AppSheet database 	<ul style="list-style-type: none"> ✓ Duet AI for app creation ✓ Advanced application and automation features ✓ Connect to spreadsheets and file storage providers ✓ Application security controls ✓ Email customer support ✓ AppSheet database 	<ul style="list-style-type: none"> ✓ Duet AI for app creation ✓ Advanced application and automation features ✓ Connect to spreadsheets, cloud file storage, cloud databases, APIs, and SaaS services ✓ Application security and team management controls ✓ Machine learning modeling ✓ Priority customer support ✓ AppSheet database 	<ul style="list-style-type: none"> ✓ Duet AI for app creation ✓ Advanced application and automation features ✓ Connect to spreadsheets, cloud file storage, cloud databases, APIs, SaaS services, and enterprise data services ✓ Enhanced application security, team management, and governance controls ✓ Machine learning modeling ✓ Priority customer support ✓ AppSheet database



Excitement for what's possible...

...with Gemini (fka Duet AI) - takes app creation to the next level with the use of natural language

...in Google Chat - AppSheet can create applications to add to Spaces within Google Chat adding a 3rd platform for users to streamline communication

Contact Us

promevo™

promevo.com

promevo.com/gPanel

linkedin.com/company/promevo/



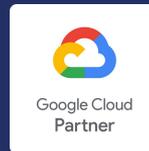
Read our latest blog on AppSheet:

[How QREW & Promevo Are Teaming Up to Solve Critical Business Challenges With Google's AppSheet](#)

Or download our one-pager:

[Your Trusted Guide for Google AppSheet](#)

Upcoming Webinars



CloudM:

The Secret to a Fast, Seamless Google Workspace Migration

March 19th
[Register Here](#)

gPanel® Office Hours
A Promevo Webinar Series



Session 5: Reporting

March 12th
[Register Here](#)

Session 6: Signature Templates

April 9th
[Register Here](#)



Questions?

Thank you for joining us!

Google Workspace



promevo[™]



AppSheet

